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Pat. Docket No. BLPU.P001

PATENT

IN THE UNITED STATES PATENT OFFICE

In Re Patent Application of: )  
David Andre et al. )  
Application No. 09/825,589 )  
Filed: April 3, 2001 )  
For: SYSTEM AND METHOD FOR COMPLEX )  
SCHEDULE GENERATION )

Examiner: To be assigned  
Art Unit: 2151

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 2231301450

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

Sir:

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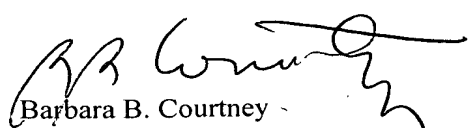
This Information Disclosure Statement is being submitted pursuant to 37 CFR 1.97 prior to the mailing of the first Office Action.

The Commissioner is hereby authorized to charge any fees which may be required in connection with this submission to Deposit Account No. 501914.

Respectfully submitted,

SHEMWELL GREGORY & COURTNEY LLP

Date October 22, 2004

  
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PTO/SB/08B (08-03)

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**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

**Complete if Known**

Application Number 09/825,589

Filing Date 04/03/2001

First Named Inventor David Andre

Art Unit 2151

Examiner Name unknown

Attorney Docket Number BLPU.P001

Sheet 2 of 2

**NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
		Institute of Electronic et al: "Performance modelling of automatic call distributors: assignable grade of service staffing". Proceedings of the International Switching Symposium. Yokohama, Oct. 25-30, 1992, Tokyo, IEICE, JP. Vol 2 Symp. 14, 25 Oct. 1992. Pages 294-298 XP000337733	
		Jackson et al: "Queues with dynamic priority discipline". Management Science, Institute of Management	
		Kleinrock et al: "Queueing systems volume 55-68 II: computer applications". Queueing Systems, J.C. B	

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